OFFERING CLIENTS A DISTINCTIVE COMETITIVE ADVANTAGE

An International Global Trade Solutions Business with offices throughout Australia, Germany, Hong Kong, Mauritius, Netherlands, Singapore, South Africa and the United Kingdom



COVID-19 UPDATE 19 March 2020

Dear Valued Client

Please see the below developments of the effect of COVID-19 on global cargo movement since our update to you earlier this week:

Sea Freight – All regions globally continue to move cargo but certain regions are affected by delays in customs and price increases due to pressure on equipment availability. We ask clients to liaise with their Santova contact for information on specific routes.

Airfreight – Whilst there is trade, flight restrictions have affected flight schedules and resulted in volatile pricing on all routes. Pricing and availability is changing constantly with little to no notice. At this stage, we are only able to provide clients with an estimate of costs and will only be able to quote on booking provided collection is made within 48 hours. We ask that estimates are approved as soon as possible by clients and preferably within 30 minutes. Clients may also experience flight delays and unforeseen cancellations. Our team remains in control of the situation and will manage you through the period.

We remind all that we are fully operational in all regions and our teams are at your service to answer any questions you may have at any time.

Kind regards

The Management Team

The Santova Group

www.asmlogistics.com.sg

SOUTH AFRICA Santova Logistics

Durban +27 (0) 31 374 7000 Johannesburg +27 (0) 87 086 7568 Cape Tow n +27 (0) 21 658 8200

AUSTRALIA
Santova Logistics

Sydney +61 (0) 2 8667 8777

GERMANY
Santova Logistics

Frankfurt +49 (0) 6142 8738100 Hamburg +49 (0) 4022 867850

MLG Maritime Cargo Logistics

Hamburg +49 (0) 4028 40583

HONG KONG
Santova Logistics

Sheung Wan +852 3622 2106

MAURITIUS
ASM Global Logistics

Ebene +23 (0) 466 2443

NETHERLANDS
Santova Logistics

Rotterdam +31 (0) 10 820 0313 Schiphol +31 (0) 20 820 8253

UNITED KINGDOM Santova Logistics

Heathrow +44 (0) 208 897 0570 Manchester +44 (0) 161 499 0111 Tamworth +44 (0) 182 750 600

Tradeway Shipping

Leeds +44 (0) 113 236 3989

W.M. Shipping

Tamworth +44 (0) 182 750 600

SAI Logistics

Milton Keynes +44 (0) 190 822 8800

SINGAPORE

ASM Logistics

+65 (0) 6542 6008